

Privacy Policy

Lawyers2you appreciate the importance of confidentiality and we respect that our clients wish to understand how we use their personal information.

We are fully committed to compliance with the Data Protection Act 1998.

We follow procedures which aim to ensure that all employees, partners, contractors, agents or others who have access to any personal data held by or on behalf of the company are fully aware and abide by their duties under the Data Protection Act 1998.

When you provide your personal information to us, such as your name, address and contact number you consenting to us contacting you with regard to the enquiry you have made.

When we contact you we will ask for you to provide further consent for your details to be passed to regulated members of our Panel.

We will only disclose your details to approved partners with your consent.

Your privacy is important to us and you can rest assured that your personal data is safe with us.

We will only ever use your details to contact you in relation to your enquiry and to send you offers and information on our services. You are free to opt-out of these schemes and if you do not wish to be contacted you simply need to notify us at info@lawyers2you.co.uk and you will be removed from the associated mailing list within 7-10 days.

Cookies

Our website uses cookies to make your experience of our website easier, and to help us to provide a more targeted response to your needs. You will find a full explanation on our website about what cookies are and how we use them. However you can rest assured that we will not gather any personal information about yourself.

Privacy Policy Review

Our Privacy Policy is reviewed on a regular basis and may change from time to time. Each policy version can be easily identified by the version number on the bottom right hand foot note of each page.

If you have any queries or concerns regarding this please feel free to contact our contact centre at info@Lawyers2you.co.uk.

Privacy Policy FAQ's

1. Why do we need consent?

We need your consent to enable us to forward details of your enquiry onto one of our approved panel lawyers. This will enable us to appoint a suitable legal representative who will then contact you to discuss your enquiry further.

2. Who are our “approved partners”?

Whilst we cannot publish details of our panel members due to confidentiality arrangements, we can confirm that all members are all **fully regulated** by the Solicitors Regulation Authority and the appointed representative will be experienced in the field of law appropriate to the advice sought by our clients.

3. What “contact details” are we referring to?

We will collect personal information such as your name, address, contact number and other data to assist us in dealing with your request. The information that you provide to us helps us to personally identify you and is linked to dealing with your enquiry.

In addition, if we do not have the **personal contact details** the panel firm may not be able to help as they need to conduct what is called a conflict check to ensure they are legally able to advise you.

4. What do we do with the details we collect?

Once we have your data we will:

- Store your details centrally on a secure server;
- Contact you in relation to the enquiry you have made;
- With your consent, forward your information on to an approved regulated panel member to get the necessary advice and/or assistance you require.

In addition we may:

- Use the information to improve our products and services;
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting, using the email address which you have provided;
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests;